The mission of the Falmouth Council on Aging Senior Center is to advocate on behalf of all residents of Falmouth who are at least 60 years old in addressing their needs by identifying and developing resources of assistance, provide information, referrals to other community agencies, outreach, health services, transportation, education and recreation programs and activities. There is a special emphasis in promoting healthy aging and enhancing quality of life for seniors and their supporting families.

**FALMOUTH COUNCIL ON AGING SENIOR CENTER FY2014 ANNUAL STATISTICAL REPORT**

**TOTAL DATABASE COUNT**

The total database count includes Senior Members, Organizations and Others (Family Members and Caregivers) registered with MYSenior Center.

6,922

**SENIOR CENTER MEMBERS**

The Senior Center Member count is all members age 60+ that we serve.

6,417

(Female = 68% and Male = 32%)

- **OUTREACH / ADVOCACY**
  Units of Service 18,721
  General Information and Referral Services, Case Management and Advocacy, SHINE Health Insurance Counseling, and Client Finding.

- **PROFESSIONAL SERVICES**
  Units of Service 2,649

- **SUPPORT SERVICES**
  Units of Service 36,403

- **HEALTH / WELLNESS**
  Units of Service 5,981
  Health Screening, Senior Safety Services, Fitness/Exercise, Health Education and Other Health Services.

- **OTHER SERVICES**
  Units of Service 6,125
  Recreation/Socialization, Cultural Events and Community Education.

- **NON ELDER SERVICES**
  Units of Service 7,084
  Information and Referrals, Transportation and Family Assistance.

**COA SENIOR CENTER STAFF**

- Cynthia Parfumorse provided 20 years of service to the Senior Center as Administrative Assistant until her passing in August 2013. Cyndi was such a hardworking and dedicated person who is missed by all.

- The COA Senior Center welcomed Kathleen Coyne as Administrative Assistant. Kathleen served as Receptionist and Temporary Administrative Assistant of the Senior Center prior to accepting her current position.

**VOLUNTEERS AND COMMUNITY SUPPORT**

- Fiscal Year 2014 COA Board Members: Chairman James Vieira, Co-Chairman Brenda Swain, Cynthia Barkley, Susan Gallagher, Patricia Mello, Jane Perry, Judith Rebello, Susan Ripley, and Patricia Shufelt.

- Friends of the Senior Center Board Members: Cynthia Lehtinen - President, Carol Lyonns - Vice President, Bruce MacKilligan - Secretary/Treasurer, Marie Basmajian, Mary Bishop, Elaine Burkly, Patricia Favulli, Terri Ferreira Keyes, Bobbee Frazer, Joan Hoqihian, Robert Kelley, Mary Lawton, Nancy Lovendale, Kathy O’Neil, Ann-Beth Ostroff, David Vieira.

- Senior Center Volunteers contributed **5,975 Hours** (Financial equivalent to $124,579.00) in serving our community. With the help from our volunteers, we can continue to provide quality services and remain committed to improving the lives of our seniors. Volunteerism is essential to our Senior Center’s ability to offer the services outlined below:
  - Medical Transportation
  - Professional Services
NEW SENIOR CENTER UPDATE

➢ Needs Assessment — “AGING IN FALMOUTH”

The Council on Aging Senior Center in collaboration with the University of Massachusetts Boston Gerontology Institute conducted a Needs Assessment study to examine the current and future services and program needs of our growing senior population and to guide the short-term and long-term strategic planning efforts of the Council on Aging. This process included: Public Forums, Demographic Profile, Peer Community Comparisons, Focus Groups involving Town and Community Organizations, Interviews, Community Questionnaire to which any adult Falmouth resident could respond, Detail Survey administered to a randomly selected sample of Falmouth residents-those aged 45-59 (referred to as “Boomers”), and the cohort of individuals who are currently aged 60 and over (“Seniors”). This report provides the Town with an informational tool as options are considered for our investment in planning for a New Senior Center. An update report was presented at the November 2013 Annual Town Meeting with a final report presented at a public forum in January 2014.

A copy of the AGING IN FALMOUTH Needs Assessment Report is available on the Town of Falmouth Council on Aging website: www.falmouthmass.us/senior

➢ Senior Site Feasibility Working Group

In December 2013, the Board of Selectmen appointed a Senior Site Feasibility Working Group charged with evaluating and recommending potential sites for a New Senior Center. Members include: James Vieira-COA Chairman, Brenda Swain-COA Vice-Chairman, Joe Clancy-BOS Representative, Robert Leary-Planning Board Representative, Wendy Vogel-Fincom Representative, Sallie Giffen-Past Town Building Committee Representative, Richard Bowen-Member at Large, Heather Harper-Assistant Town Manager, and Jill Irving Bishop-COA Director.

A rigorous evaluation of over 39 sites was completed narrowing the site selection down to 7 sites including both vacant land and redevelopment options as requested per the Charge Statement. A Community Feedback Public Forum was held to present the site selection process, outline the attributes and constraints of the 7 potential sites and to allow for community discussion. The Senior Site Feasibility Working Group also presented to the Board of Selectmen an outline of the site selection process highlighting the attributes and constraints of the 7 potential sites with a recommendation of the top 3 sites to be included in the Feasibility Study. Pending the Board of Selectmen’s approval of the recommended sites, a consultant will be selected to conduct a Site Feasibility/Conceptual Study. A Grant was received through the Friends of the Falmouth Senior Center in addition to Town Meeting approval of $30,000.00 via Article #23 at the April 2014 Town Meeting to fund the Feasibility Study.

I would like to take this opportunity to say THANK YOU to the Senior Center Staff, Members of the Council on Aging and Friends of the Senior Center Boards, the community support of Volunteers, Organizations, Town Departments and Government Officials for your continued commitment to helping the Falmouth Senior Center to engage, support and serve our great community. It is a pleasure working with you all!!!

Respectfully submitted,

Jill Irving Bishop
COA Director